

Quality Management Policy

PIP Lift Service Ltd is committed to providing quality products and services through the provision of an effective integrated management system.

Our approach is based upon applying its corporate values to all areas of the business and promoting a culture that encourages the identification of innovative ideas, the application of integrated solutions and the achievement of continuous improvement in business performance.

We are committed to:

- ◆ Working within alliance agreements, joint ventures, partnerships, partnering arrangements and conventional relationships to acceptable systems.
- ◆ Operating effective quality management systems in all businesses within an integrated management framework.
- ◆ Consistently meeting the quality of products and services specified by clients and continuously improving performance in all activities.
- ◆ Providing relevant training to ensure that all employees are competent to carry out their work.
- ◆ Providing products, services and solutions that meet the needs and aspirations of its customers.
- ◆ Targeting the reduction of remedial and abortive work and the wastage of material resources by carrying out operations in an effective and efficient manner.
- ◆ Adopting an approach of evaluating the effectiveness and adequacy of operations and processes through established monitoring, measuring and reporting methods, and to ensure that as improvements are identified, they are introduced in all relevant parts of the business.

Signed	<i>Paul Masterson</i>	Date	1/8/25
Name	Paul Masterson		
Position	Managing Director		