

GDPR Privacy Policy

We are committed to protecting your data in line with the **UK GDPR** and the Data Protection Act 2018.

Who we are

PIP Lift Service Ltd provides lift installation, maintenance, and repair services across the UK.

What data we collect

We may collect:

- Contact information (Name, company, e-mail, phone number))
- Service and site address & job-related information (specifications & records)
- Any information you provide when contacting us

How we use your data

We use your data to:

- Deliver lift installation, servicing, and repairs
- Manage contracts, quotes, and billing
- Respond to enquiries and provide customer support
- Comply with legal and safety obligations

Legal basis for processing

We rely on:

- Contractual necessity
- Legal obligations (e.g. health & safety compliance)
- Legitimate interests (running our business)

Data sharing

We may share your data with:

- Engineers, subcontractors, IT and service providers
- Legal or regulatory authorities where required

Data retention

We retain personal data only as long as necessary for legal, safety, and business purposes.

Your rights

You have the right to:

- Access your data
- Request correction or deletion
- Object to or restrict processing
- Request data portability
- Withdraw consent (where applicable)

You also have the right to lodge a complaint with the Information Commissioner's Office.

A handwritten signature in blue ink that reads 'Paul Masterson'.

Paul Masterson
Managing Director

25th March 2026